

# NOVA

# IMS

Information  
Management  
School

Postgraduate  
Program in

## Information Management and Business Intelligence in Healthcare

Partnerships



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de Saúde Pública  
UNIVERSIDADE NOVA DE LISBOA



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ISSOA E VALE DO TEJO

[www.novaims.unl.pt](http://www.novaims.unl.pt)

Instituto Superior de Estatística e Gestão de Informação  
Universidade Nova de Lisboa

# Postgraduate Program in Information Management and Business Intelligence in Healthcare



The dynamics of the globalized environment in which the healthcare sector performs, has been highlighting as a critical success factor and generator of competitive advantages for the business, the ability of organizations to have access to data, information and knowledge, at the right time, transparently and reliably.

In this context of intensive knowledge, the ability of organizations involved in the healthcare system to identify, retrieve and explore their knowledge repositories, in order to create value for their business and support the decision-making process, is a critical factor to guarantee its competitiveness.

While using information systems and technologies for the collection, storage, analysis and availability of information that supports managers in decision making, Business Intelligence is one of the main foundations for the creation of competitive advantages in global economy in which we live today.

## Goals

The goal of this program is to train experts and managers to:

- Meet the challenges of the new healthcare market using the instruments of planning and management control in healthcare organizations;
- Know and manage the processes of innovation and change, as well as customer relationships in the new healthcare market;
- Introduce the principles of Information Management and Knowledge Management to promote the competitiveness of organizations working in the health sector;
- Understand the process of Business Intelligence and manage the infrastructure components of Business Intelligence (BI) - people, processes, and technologies;
- Use analytical applications monitoring the performance of organizations, and identify key indicators of the analytical applications in healthcare.

## Who is it for?

The postgraduate program is aimed at undergraduates who wish to acquire skills in information management, knowledge management and Business Intelligence in healthcare. Among the target of this postgraduate program, those who have responsibilities in marketing, planning and control, quality control, information systems, marketing, purchases and logistics, human

resources, technical staff and managers that work in fields that support decision making, stand out in the selection process. This postgraduate program is also aimed at healthcare professionals who are responsible for the services management as well as managers and leaders in healthcare who need to develop studies and projects in Business Intelligence.

## Study Plan

### MANDATORY COURSE UNITS

Business Intelligence Miguel de Castro Neto	7.5 ECTS	New Healthcare Market José Carlos Caiado	4 ECTS
Innovation, Change Management and the New Healthcare Client Guilherme Victorino	7.5 ECTS	Planning and Management Control in Healthcare Organizations José Carlos Caiado	7.5 ECTS
Leadership and People Management Gustavo Madeira and António Martins	7.5 ECTS	Sustainable Healthcare Guilherme Victorino	3.5 ECTS

To earn the postgraduate program diploma in Information Management and Business Intelligence in Healthcare, students complete 60 ECTS, of which 37.5 are in mandatory course units and 22.5 in elective course units, chosen by the students from a wide range of courses offered by NOVA IMS, ENSP-NOVA, and IHMT-NOVA.

### ELECTIVE COURSE UNITS OFFERED BY NOVA IMS

Among the wide range of elective courses offered by NOVA IMS, the following are advised:

- Big Data Analytics
- Descriptive Methods of Data Mining
- Knowledge Management
- Predictive Methods of Data Mining
- Research Methodologies

To see the full list of elective course units, please visit [www.novaims.unl.pt/GIBIS](http://www.novaims.unl.pt/GIBIS)



## Testimonials

**Leonor Cary Abecasis**

Hospital Administrator at IPO Lisboa

*With the development of "global village", intelligence and knowledge took on a new and strategic role in the lives of people and organizations. I consider the postgraduate program in Information Management and Business Intelligence in Healthcare an important tool in the training and the development of a manager in a globalized world.*

**Patrícia Conceição**

Planning and Management Control of Grupo Lusíadas Saúde

*The postgraduate program in Information Management and Business Intelligence in Healthcare facilitated the sharing of experience and knowledge of such a specific field as information management in healthcare organizations. Through this program, I enriched my knowledge both on a professional and personal level, and I am now more aware of problems and future solutions in healthcare in Portugal.*

## Access to the Master degree program

The postgraduate program gives access to the Master degree program in Information Management, with a specialization in Knowledge Management and Business Intelligence, through the development of a scientific thesis, a work project or a professional internship, and the approval of the following course units:

- Big Data Analytics
- Business Intelligence II
- Descriptive Methods of Data Mining
- Knowledge Management
- Predictive Methods of Data Mining
- Research Methodologies

## Scientific Coordination

- José Carlos Caiado (NOVA IMS)
- José Fragata (NMS | FCM)
- Guilherme Victorino (NOVA IMS)
- Rui Santana (ENSP-NOVA)
- Luís Lapão (IHMT-NOVA)

## EDUNIVERSAL RANKING 2022

Postgraduate Program in  
Information Management and Business  
Intelligence in Healthcare

**1<sup>st</sup>** WORLD  
EUROPE  
PORTUGAL

The Postgraduate Program in Information Management and Business Intelligence in Healthcare is ranked as **the best program in Health Management in the World** by Eduniversal, an international agency that publishes the annual ranking of the best MBA and Master programs in the world.

Master degree program in  
Information Management

Specialization in  
Knowledge Management and  
Business Intelligence

**1<sup>st</sup>** WORLD  
EUROPE  
PORTUGAL

The Master degree program in Information Management, with a specialization in Knowledge Management and Business Intelligence, is ranked as **the best master degree program in Business Intelligence and Strategy in the World** by Eduniversal.



EDUNIVERSAL  
RANKING 2022  
BEST MASTERS



## Academic Calendar

The program lasts two semesters. The classes will start in February, ending in December, and run after working hours (after 6.30 p.m.), 2 to 3 times a week.

## Faculty Staff

The faculty staff of this program includes internationally renowned academia and reputable experts, to ensure a scientific training.

## Entry Requirements

To enter this program, applicants must meet the following requirements:

- Hold a bachelor's degree in a compatible field (completed by January);
- Be proficient in English (spoken and written).

## Contacts

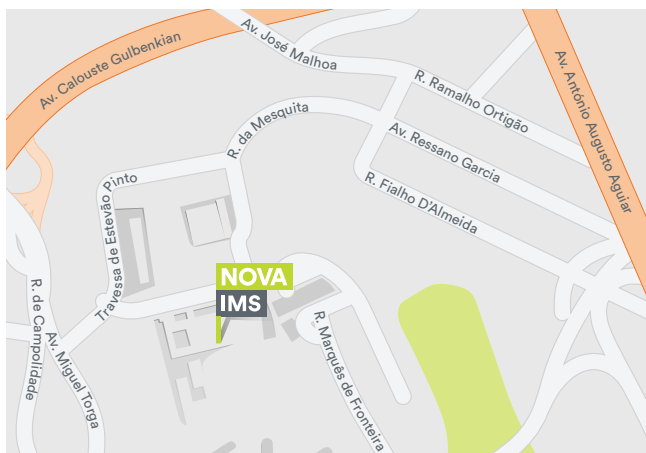
For more information about the NOVA IMS' program, please contact any member of the team:

### Admissions Office Coordinator

**Beatriz Branco**

abranco@novaims.unl.pt

+351 213 828 610 (Call to the national fixed network)



## How to get to NOVA IMS

### Carris

701, 713, 716, 726, 742, 746, 756, 758, 770

### Metro

São Sebastião (Blue and Red Lines)  
Praça de Espanha (Blue Line)

### GPS Coordinates

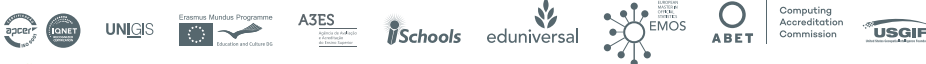
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Campus de Campolide, 1070-312 Lisboa

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Fax: +351 213 828 611

### NOVA IMS' Accreditations and Certifications



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