

TELEHEALTH | PROGRAM 2023

Session	Date	Theme	Faculty
M1 Digital Health and the Telehealth potential (12h)	2 June 6h	Demonstrate understanding of the role of Telemedicine in the broader context of Telehealth and Digital Health	Teresa Magalhães Miguel Cabral (ENSP) Rafael Franco (SPMS
		Learn and apply how to prepare a consultation	Rafael Franco (SPMS)
	9 June 6h	Understand the true meaning and possible application of co-design in Digital Health	Filipe Dias (ENSP) Equipa Knok
M2 Communication and interaction in Telehealth (6h)	16 June	Importance of the relationship in telemedicine Technical and interpersonal challenges to communication in telemedicine; Strategies for development of the relationship Gathering and Providing information Decision making, strategy exploration and negotiation plans Give bad news; Nonverbal behavior and compensation for missing clues; Strategies and phases of development of the consultation; Common errors in communication and interaction in telemedicine.	Ana Rita Goes (ENSP)
M3 Digital Literacy on Telehealth (4h)	23 June	Apply health literacy and digital literacy strategies	Ana Rita Pedro (ENSP)

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M4 Telemedicine's ethical, legal and social challenges (5h)	30 June	Recognize, analyze and discuss ethical dilemmas raised by Telehealth and Telemedicine	João Cordeiro (ENSP)
M4 Telehealth workshop (4h)	1 July 09h- 13h00	Telemedicine Clinic Cases TeleHealth resume and discussion with learners.	Teresa Magalhães Equipa Linde Healthcare Equipa Knok